



MOTOROKR™ E8

#### Getting Started Guide

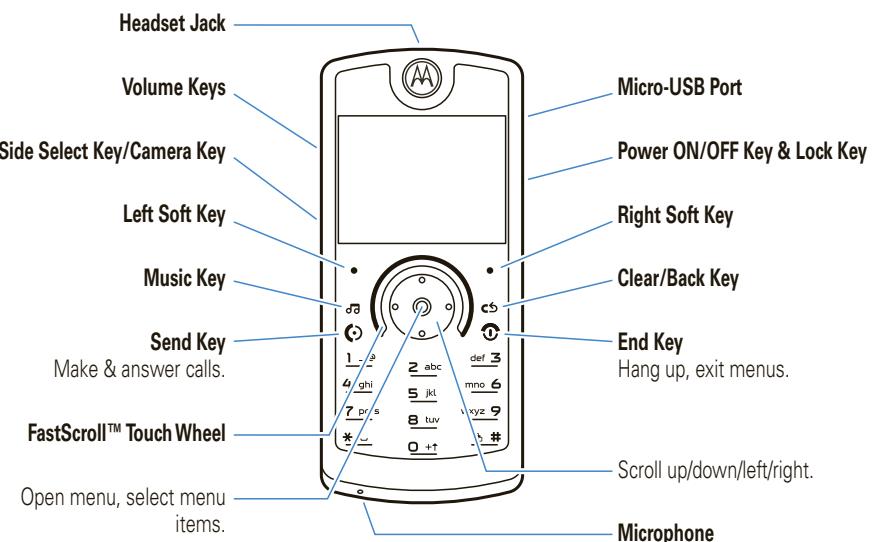
# congratulations

One touch from talk to music. That's all it takes with your MOTOROKR™ E8 phone!

- Touch a button and your phone keypad instantly transforms into a dedicated **music** player, through the magic of Motorola **ModeShift™** technology (page 14).
- Transfer your favorite **music** quickly over a USB 2.0 high-speed cable connection, and easily with Microsoft® Windows® Media Player 11 (page 13).
- Stream **music** to your Bluetooth® wireless stereo headphones (page 15).
- Store 2 GB of **music** in internal phone memory, and up to 4 GB on an optional microSD memory card. Carry your personal music collection, photos, and videos with you wherever you go (page 6)!
- Use the **FastScroll™** touch wheel to find any song, contact, calendar event, or multimedia file at the speed you want (page 9).
- Listen to your favorite **FM radio** stations with a 3.5 mm stereo headset (page 19).
- Personalize your **phone**! Customize home screen shortcuts, change main menu layout and appearance to match your style (page 11).
- Capture key moments in a **video** recording (page 21).
- Snap pictures automatically with your 2-megapixel multi-shot **camera** (page 24).

**For more information:** To download your phone's **complete user's guide** or see a **Web tutorial**, visit [www.motorola.ca/E8support](http://www.motorola.ca/E8support).

**Note:** We recommend that you use Motorola-approved accessories only, such as SanDisk microSD memory cards. Other accessories may not be compatible with your phone. Visit [www.hellomoto.com](http://www.hellomoto.com) for details.



**Tip:** Press the *center key*  to open the main menu and select menu options. Press the *clear/back key*  to delete letters or numbers, or to go back one menu.

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# menu map

## Contacts

## Rogers Mall

## Media

- Media Finder
- Camera
- Video Camera
- FM Radio
- Voice Recorder

## Games & Apps

## Messages

- Messages
  - Create Message
  - Inbox
  - My Folders
  - Templates
  - Drafts
  - Outbox
  - Send to Server
  - Call Voicemail
- Rogers IM
- MobileMail

## Internet

## Call History

## Rogers Music Player

## Tools

- Calendar
- Download Manager
- File Manager
- Alarm Clock
- World Clock
- Calculator
- Dialing Services
- Task List
- Notes

## Settings

- Profiles
- Themes
- Home Screen
- Connections
- Call Settings
- Phone Settings
- Network
- Security
- Internet

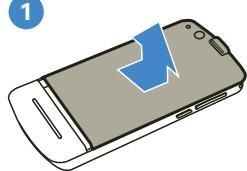
This is the standard main menu layout. **Your phone's menu may be different.**

**Tip:** Press  to exit the current menu, or press  to exit all menus.

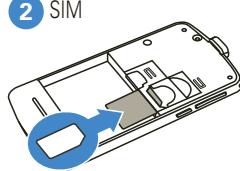
5

## let's go

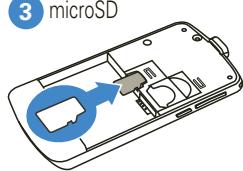
1



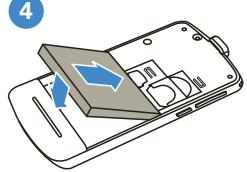
2 SIM



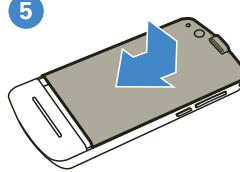
3 microSD



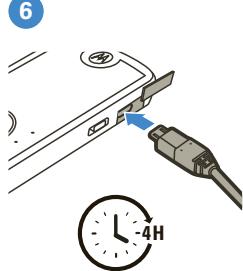
4



5

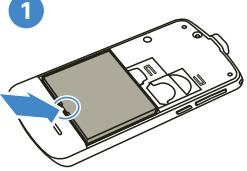


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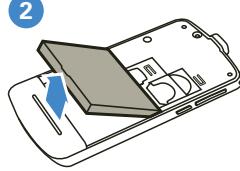


Removing The Battery

1



2



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## setup notes

**Caution:** Don't bend or scratch your SIM card. Keep it away from static electricity, water, and dirt.

**Caution:** Don't bend or scratch your memory card. Keep it away from static electricity, water, and dirt. Turn off your phone before you install or remove the memory card.

**Note:** Your phone can use a memory card with up to 4 GB capacity (greater than 1 GB storage guaranteed only for Motorola-approved microSD cards).

## battery conservation tips

Using certain features can quickly deplete your battery's charge. **These features can include playing music or video clips, and using Bluetooth® wireless connections.**

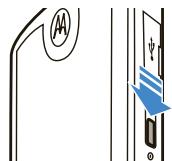
You can conserve your battery's charge by doing the following:

- Turn off Bluetooth® power when not in use: Press  >  **Settings** > **Connections** > **Bluetooth**, press **Options** > **Setup Bluetooth** > **Settings** > **Bluetooth Power Off**.
- Set your display to turn off sooner: Press  >  **Settings** > **Phone Settings** > **Display Settings** > **Display Timeout** > **5 Seconds**.
- Turn off the display screensaver: Press  >  **Settings** > **Phone Settings** > **Display Settings** > **Screensaver** > **Off**.
- Reduce display brightness: Press  >  **Settings** > **Phone Settings** > **Display Settings** > **Brightness**, and select a lower number setting.

## basics

*First, master the basics*

### turn phone on & off



To turn your phone **on**, slide down and hold the **power ON/OFF** key until the display turns on.

To turn **off**, slide down and hold the **power ON/OFF** key for a few seconds

### menu navigation



From the home screen, press  to open the **Main Menu**.



Press  up, down, left, or right to scroll to a menu feature.

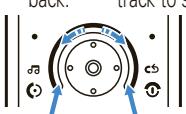


Press  to select the highlighted menu feature.

## FastScroll™ touch wheel

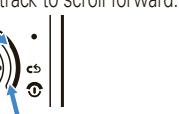
Use the FastScroll touch wheel to scroll quickly through lists.

Press & move counter-clockwise on lighted track to scroll back.



Move & then hold here to scroll back at set speed.

Press & move clockwise on lighted track to scroll forward.



Move & then hold here to scroll forward at set speed.

Apply light pressure on the FastScroll touch wheel, and move clockwise or counter-clockwise over the wheel to scroll forward or back through the list.

**Move slowly** over the wheel for controlled scrolling through option lists.

**Move faster** over the wheel to scroll quickly through your contact list or song lists.

**Move and hold** at the lower-left or lower-right corner of the FastScroll touch wheel to continue scrolling at a set speed. Apply pressure and movement in the opposite direction to slow or reverse direction. Release to stop scrolling.

**Note:** When you press on the FastScroll touch wheel, you may notice a moving shadow in the illuminated area where pressure is applied. This is normal.

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## calls

**Make the first call from your new phone!**



make a call

Enter a phone number and press

**redial a number**

1 From the home screen, press to see a list of recently dialed calls.

2 Scroll to the number you want to call, and press .



answer a call

When your phone rings or vibrates, press to answer.



end a call

To "hang up," press

Add your personal touch

## rearrange home screen shortcuts

From the home screen, you can press the **navigation key**  left, right, up, or down as shortcuts to your favorite features. You can change the shortcuts to suit your needs.

To **change** navigation key shortcut icons in the home screen:

**Find it:**  >  **Settings** > **Home Screen**  
> **NaviKey Shortcuts** > **Left, Right, Up, or Down**

Select a direction, then choose the feature you want to open when you press  in that direction.

To **show or hide** navigation key shortcut icons in the home screen:

**Find it:**  >  **Settings** > **Home Screen**  
> **NaviKey Shortcuts** > **Icon Display** > **Show or Hide**

**Note:** You can press  to select the features in the home screen even when the icons are hidden.

## wallpaper

Change the background wallpaper image in the home screen:

**Find it:**  >  **Settings** > **Home Screen**  
> **Change Wallpaper** > **Wallpaper and Graphics**  
> **Preloaded Wallpaper**, scroll to an image, press **Select**

The new wallpaper is applied to the current theme.

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# music

*When music is what you need...*

## introduction

Copying and syncing music between your phone and computer has never been easier, with Microsoft® Windows® Media Player 11.

To listen to music on your phone, you need to:

- 1 Load music on your computer.
- 2 Transfer music from the computer to your phone.
- 3 Use the music player to play and manage music files on your phone.

**Note:** The unauthorized copying of copyrighted materials is contrary to the provisions of the Copyright Laws of the United States and other countries. This device is intended solely for copying non-copyrighted materials, materials in which you own the copyright, or materials which you are authorized or legally permitted to copy. If you are uncertain about your right to copy any material, please contact your legal advisor.

## 1. load music on your computer

To create a music library on your computer, you can purchase Windows Media DRM-protected music files from supported on-line music stores (such as Rogers Music Store).

You can also **load song files from a music CD** onto your computer:

- 1 Insert the music CD in your computer's CD drive.
- 2 Launch Windows Media Player 11.
- 3 Copy the music CD to the media player library (also called *ripping* the CD).

If your computer is connected to the Internet, the media player may retrieve CD information, such as song titles, album name, artist name, and album artwork. This information will display in your phone's music player.

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## 2. transfer music to your phone

Use Windows Media Player 11 to transfer music from the computer to your phone over a high-speed USB 2.0 cable connection. (If necessary, you can download Windows Media Player 11 at [www.microsoft.com/windowsmedia](http://www.microsoft.com/windowsmedia)).

**Note:** Windows Media Player 11 requires Windows XP™ or later to run. If you are using an earlier version of Windows OS, see the section "manually transfer music to your phone or memory card" on page 17.

**Note:** Windows Media Player 11 can copy and sync only music files in **Windows Media Audio** format (.wma file extension) or **MP3** format (.mp3 file extension) to your phone. You can't use Windows Media Player 11 to copy pictures or videos to the phone.

**Note:** Windows Media Player 11 can't copy or sync music files over a Bluetooth® wireless connection.

When your phone is connected to the computer in media synchronization mode,

Windows Media Player 11 treats the phone as a single memory device, and will copy and sync music files to both phone memory and a microSD memory card installed in the phone. (For example, a phone with 2 GB of internal memory and a 4 GB microSD memory card would appear to have around 6 GB of available memory in Windows Media Player 11.)

### on your phone

If desired, insert a memory card in your phone (see page 6), then press

• >  **Settings** > **Connections** > **USB Settings** > **Media Synchronization**

Attach the Motorola Original USB cable to the micro-USB port on your phone and to an available USB port on the back of your computer. A Motorola Original USB cable and supporting software may be included with your phone. These tools are also sold separately.



**Note:** Some phone functions are temporarily unavailable when a USB connection is active.

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## on your computer

Run Windows Media Player 11. Your phone appears in the upper right corner of the Windows Media Player 11 screen. The phone's music files are listed on the left side of the screen.

- 1 Select the Sync tab in Windows Media Player 11.
- 2 Drag and drop songs or playlists onto the Sync List on the right side of the Windows Media Player 11 screen.
- 3 Click Start Sync to copy the songs onto the phone.
- 4 When you finish, disconnect your phone from the computer.

## 3. play music

To play music on your phone, you can use the Rogers Music Player or the native music player.

**Tip:** Use the phone's built-in speaker to play your music out loud, or plug a 3.5 mm stereo headset into the headset jack to enjoy your music in private!

### Rogers Music Player

**Find it:** Press 

or

### native music player

**Find it:** • >  **Media** > **Media Finder** > **Music Library** > **song** or **playlist**

In the native music player, you can select a song or playlist from the following categories: **Recently Played**, **Shuffle Songs** (play all songs in random order), **All Songs**, **Playlists**, **Artists**, **Albums**, **Genres**, or **Composers**.

Motorola **ModeShift™** technology replaces the standard phone keypad with a set of dedicated music player controls.

# music

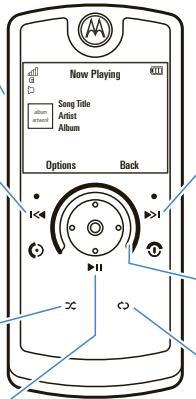
Use the following keys to control song playback in the native music player:

Press volume keys to change volume.

Press to go to previous song. Press & hold to rewind.

Shuffle on/off.

Pause/play.



Press to go to next song. Press & hold to fast forward.

Fast-forward and rewind.

Auto-repeat on/off.

You can also use the nav key  $\cdot\hat{\bullet}\cdot$  to control song playback. Press  $\cdot\hat{\bullet}\cdot$  left/right to go to the previous/next song. Press and hold  $\cdot\hat{\bullet}\cdot$  left/right to rewind/fast forward. Press  $\cdot\bullet\cdot$  to pause/play the song or playlist.

During a song, the native music player shows the song title, artist, album, and artwork, if available.

**Note:** If you receive a call during a song, the song pauses until the call is over.

## hide the music player

To **hide** the native music player while music plays, press . The phone returns you to the home screen, where you can use the nav key  $\cdot\hat{\bullet}\cdot$  to control song playback.

To **return** to the music player from the home screen, press  $\cdot\hat{\bullet}\cdot$  up.

## use Bluetooth® stereo headphones

Connect your phone with optional Bluetooth stereo headphones to listen to music stored on your phone.



To **connect your phone to a set of Bluetooth stereo headphones for the first time**, make sure the headphones are **on** and

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# music

**ready** in *pairing* or *bonding* mode (see the device user's guide).

**Find it:**  $\cdot\bullet\cdot$  >  **Settings** > **Connections** > **Bluetooth**, press **Options** > **Search For Device** > **Headset**

Your phone lists the Bluetooth audio devices it finds within range.

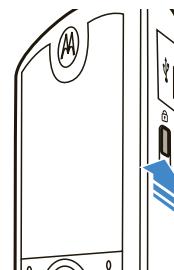
- 1 Scroll to the stereo headphones in the list.
- 2 Press  $\cdot\hat{\bullet}\cdot$  to connect with the stereo headphones.

## lock phone keys

You can lock the phone keys to prevent accidental keypresses while playing a song or playlist.

To **lock the phone keys**, slide the **lock key** up (see illustration).

To **unlock the phone keys**, slide the lock key back down to the center position. **Note: Do not slide the lock key all the way down to the bottom power ON/OFF position.**



## do other tasks while using the native music player

To take **pictures** or record **videos** while playing music with the native music player:

- 1 From the music player screen, press  to go to the home screen.
- 2 Press the side select key to activate the camera.
- 3 Press  to take a photo.

or

Press  to switch to video camera mode, then press  to record a video.

**Note:** Music playback pauses while you record a video, and may pause momentarily when you take a picture.

To use the **browser** while playing music with the native music player:

- 1 From the music player screen, press  to go to the home screen.
- 2 Press  >  Internet > Browser.

To return to the **native music player** from another application: Press  once.

## manually transfer music to your phone or memory card

Without using Windows Media Player 11, you can manually copy or sync music files from the computer to phone memory, or to an optional microSD memory card in the phone. (To insert a memory card, see page 6).

### on your phone

Press  >  Settings > Connections > USB Settings > Memory Card

Attach the Motorola Original USB cable to the micro-USB port on your phone and to an available USB port on the back of your computer. A Motorola Original USB cable and supporting software may be included with your phone. These tools are also sold separately.



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# radio

**Listen to your favorite music or talk radio station between calls**

## use the radio

You can use your phone to listen to FM radio stations. You can listen to the radio through a Motorola Original stereo headset, or through the phone's handsfree speaker.

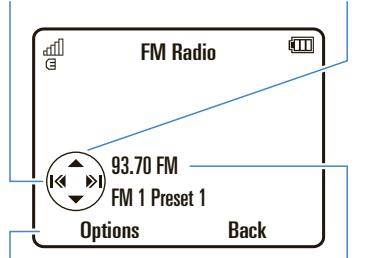


**Note:** You must plug a stereo headset into the headset jack on your phone to use the radio. The headset acts as a radio antenna to receive radio signals. You can't listen to the radio over a Bluetooth® wireless headset. A stereo headset may be included with your phone. This accessory is also sold separately.

**Find it:** •♦> Media > FM Radio

Press •♦ left/right to go to previous/next frequency setting.

Press •♦ up/down to go to next/previous preset.



Select & adjust FM radio options.

Radio Station Frequency, Band, & Preset Number

To **adjust radio volume**: Press the volume keys on the side of your phone.

To **store a preset** station: Press and hold a number key (1 through 9) to assign the number to the current tuned station. You can store nine presets in each of three separate FM bands.

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# radio

To **select a stored preset** station: Press the number key to select the preset station.

## hide the radio

To **hide** the radio while listening to a station, press . The phone returns you to the home screen.

To **return** to the radio from the home screen, press •♦ up.

## close the radio

To close the radio when the **radio screen** is visible, press twice.

To close the radio from the **home screen**, press once.

# videos

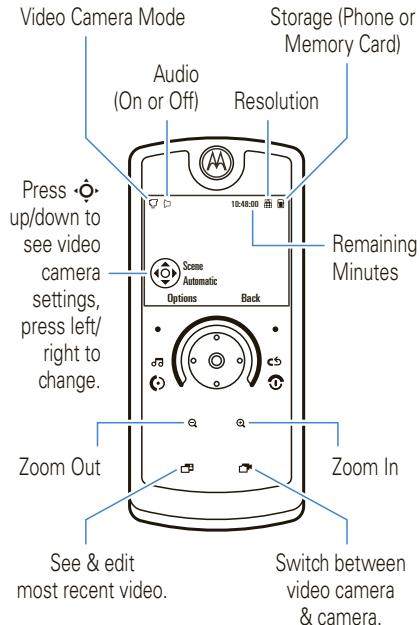
**Capture the moments that matter...**

## record a video

**Find it:**  >  Media > Video Camera

Motorola **ModeShift™** technology replaces the standard phone keypad with a set of dedicated video camera controls.

The phone display acts as the video camera viewfinder.



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# videos

- 1 To begin video recording, press .
- 2 Press **Stop** to stop video recording.
  - To store the video, press .
  - To send the video in a message, press .
  - To discard the video, press .
  - To select other video options, press **Options**. You can choose to **Save Only**, **Discard**, **Send to** (message, email, or Bluetooth connection), or **Preview** the video.

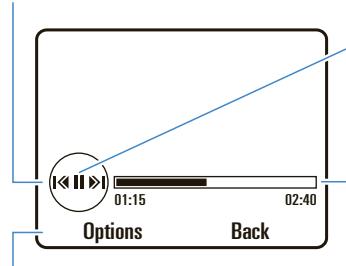
**Note:** To send your video in an MMS text message, the video length must be set to **MMS Short** or **MMS Long**. To set length, press  >  Media > Camera, press **Options** > Camera Settings > Video Settings > Video Length.

## play a video

**Find it:**  >  Media > Media Finder > Videos > video

Press  left/right to skip to previous/next video.

Press  to pause/play video.



Select & adjust video camera options. Timer Shows % Played

When a video is playing, press **Options** to select video options.

# videos

**Note:** Your phone's options may vary. Most options apply only to user-recorded videos, and are not available for pre-installed videos.

## options

<b>Manage</b>	Show video <b>Properties</b> , such as file name, type, and size.
<b>Delete</b>	Delete the video.
<b>Zoom</b>	Show the video at actual size, or scale the video to fit the viewing area.
<b>Send To</b>	Send the video in a message or email, or send it to another device over a Bluetooth® connection.

## options

<b>Use Bluetooth/ Use Handset</b>	To send the audio soundtrack to a Bluetooth® headset, turn on Bluetooth power, then select <b>Use Bluetooth</b> to connect to a recognized Bluetooth headset or search for a new headset.
	When a Bluetooth audio connection is active, select <b>Use Handset</b> to drop the Bluetooth connection and switch the audio back to the phone.
	<b>Note:</b> This option appears only when Bluetooth power is turned on.
<b>Setup</b>	Adjust video settings.

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# camera

**See it... snap it... send it!**

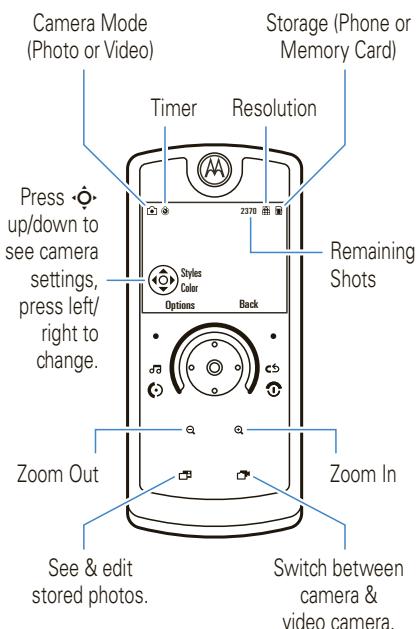
## take a photo

**Find it:**  >  Media > Camera

**Shortcut:** From the home screen, press the side select key to activate the camera.

Motorola **ModeShift™** technology replaces the standard phone keypad with a set of dedicated camera controls.

The phone display acts as the camera *viewfinder*.



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# camera

Use the viewfinder to compose your scene, then press  to take the photo.

- To store the photo, press .
- To send the photo in a message, press   .
- To discard the photo, press .
- To select other photo options, press **Options**. You can choose to **Save Only**, **Discard**, **Send to** (message, email, Bluetooth connection, or postcard), **Apply to** (wallpaper, screensaver, new or existing contact), **Edit**, or **Print via** (Bluetooth connection, USB connection, or memory card).

## view a photo

To view a stored photo that you've taken:

**Find it:**  >  **Media** > **Media Finder** > **Pictures** > **Captured Pictures** > *photo*

## camera settings

When the camera viewfinder is active, you can use the navigation key  to adjust the following camera settings. Press  up or down to scroll to a setting, then press  left or right to change it:

### settings

<b>Styles</b>	Press  left/right to select <b>Color</b> , <b>Black &amp; White</b> , <b>Antique</b> , <b>Negative</b> , <b>Reddish</b> , <b>Greenish</b> , or <b>Bluish</b> .
<b>Scene</b>	Press  left/right to select <b>Automatic</b> , <b>Night</b> , or <b>Manual</b> .
<b>Exposure</b>	(Set <b>Scene</b> to <b>Manual</b> to adjust.) Press  left/right to decrease/increase the exposure setting.
<b>Lighting Conditions</b>	(Set <b>Scene</b> to <b>Manual</b> to adjust.) Press  left/right to select <b>Automatic</b> , <b>Sunny</b> , <b>Cloudy</b> , <b>Indoor (Home)</b> , or <b>Indoor (Office)</b> .

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# camera

### settings

<b>Tag</b>	Select a predefined text tag to apply to the photo(s) you take. (To create a tag, press <b>Options</b> > <b>Camera Settings</b> > <b>Tag</b> > <b>Create New Tag</b> ).
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When the viewfinder is active, press **Options** to select the following camera options:

### options

<b>Capture</b>	Take a photo.
<b>Auto-Timer</b>	Set a timer to take a photo.
<b>Multi-Shot</b>	Quickly take multiple photos.
<b>Camera Settings</b>	Edit the camera setup.

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# accessories



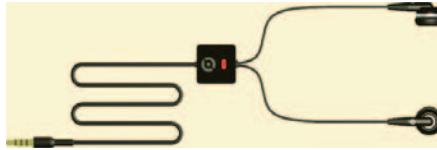
H680 Bluetooth® Headset



H710 Bluetooth® Headset



T505 Bluetooth® Handsfree Car Kit/Speakerphone



3.5 mm FM Optimized Headset  
(part number SYN2356A)



H12 MOTOPURE Bluetooth® Headset



S9 Bluetooth® Stereo Headphones

To see more accessories, visit [www.motorola.com](http://www.motorola.com)

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## battery use & safety

**IMPORTANT: HANDLE AND STORE BATTERIES PROPERLY TO AVOID INJURY OR DAMAGE.** Most battery issues arise from improper handling of batteries, and particularly from the continued use of damaged batteries.

### DON'Ts

- **Don't disassemble, crush, puncture, shred, or otherwise attempt to change the form of your battery.**
- **Don't let the phone or battery come in contact with water.** Water can get into the phone's circuits, leading to corrosion. If the phone and/or battery get wet, have them checked by your carrier or contact Motorola, even if they appear to be working properly.
- **Don't allow the battery to touch metal objects.** If metal objects, such as jewelry, stay in prolonged contact with the battery contact points, the battery could become very hot.
- **Don't place your battery near a heat source.** Excessive heat can damage the phone or the battery. High temperatures can cause the battery to swell, leak, or malfunction. Therefore:
- Do **not** dry a wet or damp battery with an appliance or heat source, such as a hair dryer or microwave oven.
- Avoid leaving your phone in your car in high temperatures.

### DOs

- **Do avoid dropping the battery or phone.** Dropping these items, especially on a hard surface, can potentially cause damage.
- **Do contact your service provider or Motorola if your phone or battery has been damaged from dropping or high temperatures.**

**IMPORTANT: USE MOTOROLA ORIGINAL PRODUCTS FOR QUALITY ASSURANCE AND SAFEGUARDS.** To aid consumers in identifying authentic Motorola batteries from non-original or counterfeit batteries (that may not have adequate safety protection), Motorola provides holograms on its batteries. Consumers should confirm that any battery they purchase has a "Motorola Original" hologram.

**Motorola recommends you always use Motorola-branded batteries and chargers.** Motorola mobile devices are designed to work with Motorola batteries. If you see a message on your display such as **Invalid Battery** or **Unable to Charge**, take the following steps:

- Remove the battery and inspect it to confirm that it has a "Motorola Original" hologram;
- If there is no hologram, the battery is not a Motorola battery;
- If there is a hologram, replace the battery and retry charging it;

- If the message remains, contact a Motorola Authorized Service Center.

**Important:** Motorola's warranty does not cover damage to the phone caused by non-Motorola batteries and/or chargers.

**Warning:** Use of a non-Motorola battery or charger may present a risk of fire, explosion, leakage, or other hazard.

#### PROPER AND SAFE BATTERY DISPOSAL AND RECYCLING

Proper battery disposal is not only important for safety, it benefits the environment. Consumers may recycle their used batteries in many retail or service provider locations.

Additional information on proper disposal and recycling may be found on the Web:

- [www.motorola.com/recycling](http://www.motorola.com/recycling)
- [www.rerc.org/call2recycle/](http://www.rerc.org/call2recycle/) (in English only)

**Disposal:** Promptly dispose of used batteries in accordance with local regulations. Contact your local recycling center or national recycling organizations for more information on how to dispose of batteries.

**Warning:** Never dispose of batteries in a fire because they may explode.



## service & repairs

If you have questions or need assistance, we're here to help.

Go to [www.motorola.com/support](http://www.motorola.com/support), where you can select from a number of customer care options. You can also

contact the Motorola Customer Support Center at 1-800-331-6456 (United States), 1-888-390-6456 (TTY/TDD United States for hearing impaired), or 1-800-461-4575 (Canada).

## Specific Absorption Rate Data

**This model wireless phone meets the government's requirements for exposure to radio waves.**

Your wireless phone is a radio transmitter and receiver. It is designed and manufactured not to exceed limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission (FCC) of the U.S. Government and by the Canadian regulatory authorities.

These limits are part of comprehensive guidelines and establish permitted levels of RF energy for the general population. The guidelines are based on standards that were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies. The standards include a substantial safety margin designed to assure the safety of all persons, regardless of age or health.

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The exposure standard for wireless mobile phones employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC and by the Canadian regulatory authorities is 1.6 W/kg.<sup>1</sup> Tests for SAR are conducted using standard operating positions accepted by the FCC and by Industry Canada with the phone transmitting at its highest certified power level in all tested frequency bands. Although the SAR is determined at the highest certified power level, the actual SAR level of the phone while operating can be well below the maximum value. This is because the phone is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station, the lower the power output.

Before a phone model is available for sale to the public in the U.S. and Canada, it must be tested and certified to the FCC and Industry Canada that it does not exceed the limit established by each government for safe exposure. The tests are performed in positions and locations (e.g., at the ear and worn on the body) reported to the FCC and available for review by Industry Canada. The highest SAR value for this model phone when tested for use at the ear is 1.02 W/kg, and when worn on the body, as described in this user guide, is 0.85 W/kg. The SAR value for this product in its data transmission mode (body-worn use) is 0.46 W/kg. (Body-worn measurements differ among phone models, depending upon available accessories and regulatory requirements).<sup>2</sup>

While there may be differences between the SAR levels of various phones and at various positions, they all meet the governmental requirements for safe exposure. Please note that improvements to this product model could cause

differences in the SAR value for later products; in all cases, products are designed to be within the guidelines.

Additional information on Specific Absorption Rates (SAR) can be found on the Cellular Telecommunications & Internet Association (CTIA) Web site:

<http://www.phonefacts.net>

or the Canadian Wireless Telecommunications Association (CWTA) Web site:

<http://www.cwta.ca>

1. In the United States and Canada, the SAR limit for mobile phones used by the public is 1.6 watts/kg (W/kg) averaged over one gram of tissue. The standard incorporates a substantial margin of safety to give additional protection for the public and to account for any variations in measurements.
2. The SAR information includes the Motorola testing protocol, assessment procedure, and measurement uncertainty range for this product.

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# European Union Directives Conformance Statement



Hereby, Motorola declares that this product is in compliance with:

- The essential requirements and other relevant provisions of Directive 1999/5/EC
- All other relevant EU Directives

The above gives an example of a typical Product Approval Number.

You can view your product's Declaration of Conformity (DoC) to Directive 1999/5/EC (to R&TTE Directive) at [www.motorola.com/rtte](http://www.motorola.com/rtte). To find your DoC, enter the Product Approval Number from your product's label in the "Search" bar on the Web site.



## OPEN SOURCE SOFTWARE INFORMATION

For instructions on how to obtain a copy of any source code being made publicly available by Motorola related to software used in this Motorola mobile device you may send your request in writing to:

MOTOROLA, INC.  
OSS Management  
600 North US Hwy 45  
Libertyville, IL 60048  
USA

The Motorola website [opensource.motorola.com](http://opensource.motorola.com) also contains information regarding Motorola's use of open source.

Motorola has created the [opensource.motorola.com](http://opensource.motorola.com) to serve as a portal for interaction with the software community-at-large.

To view additional information regarding licenses, acknowledgments and required copyright notices for open source packages used in this Motorola mobile device, please select "Legal Notices" from Phone Settings.

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## Safety and General Information

**This section contains important information on the safe and efficient operation of your mobile device. Read this information before using your mobile device.**

### Exposure to Radio Frequency (RF) Energy

Your mobile device contains a transmitter and receiver. When it is ON, it receives and transmits RF energy. When you communicate with your mobile device, the system handling your call controls the power level at which your mobile device transmits.

Your Motorola mobile device is designed to comply with local regulatory requirements in your country concerning exposure of human beings to RF energy.

### Operational Precautions

For optimal mobile device performance, and to be sure that human exposure to RF energy does not exceed the guidelines set forth in the relevant standards, always follow these instructions and precautions.

### Product Operation

When placing or receiving a phone call, hold your mobile device just like you would a landline phone.

If you wear the mobile device on your body, always place the mobile device in a Motorola-supplied or approved clip, holder, holster, case, or body harness. If you do not use a body-worn accessory supplied or approved by

Motorola—or if you hang your mobile device from a lanyard around your neck—keep the mobile device and its antenna at least 2.5 centimeters (1 inch) from your body when transmitting.

Using accessories not supplied or approved by Motorola may cause your mobile device to exceed RF energy exposure guidelines. For a list of Motorola-supplied or approved accessories, visit our Web site at:

[www.motorola.com](http://www.motorola.com)

### RF Energy Interference/Compatibility

Nearly every electronic device is subject to RF energy interference from external sources if inadequately shielded, designed, or otherwise configured for RF energy compatibility. In some circumstances your mobile device may cause interference with other devices.

### Follow Instructions to Avoid Interference Problems

Turn off your mobile device in any location where posted notices instruct you to do so.

In an aircraft, turn off your mobile device whenever instructed to do so by airline staff. If your mobile device offers an airplane mode or similar feature, consult airline staff about using it in flight.

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## Implantable Medical Devices

If you have an implantable medical device, such as a pacemaker or defibrillator, consult your physician before using this mobile device.

Persons with implantable medical devices should observe the following precautions:

- ALWAYS keep the mobile device more than 20 centimeters (8 inches) from the implantable medical device when the mobile device is turned ON.
- DO NOT carry the mobile device in the breast pocket.
- Use the ear opposite the implantable medical device to minimize the potential for interference.
- Turn OFF the mobile device immediately if you have any reason to suspect that interference is taking place.

Read and follow the directions from the manufacturer of your implantable medical device. If you have any questions about using your mobile device with your implantable medical device, consult your healthcare provider.

## Driving Precautions

The use of wireless phones while driving may cause distraction. Discontinue a call if you can't concentrate on driving.

Additionally, the use of wireless devices and their accessories may be prohibited or restricted in certain areas. Always obey the laws and regulations on the use of these products.

Responsible driving practices can be found in the "Smart Practices While Driving" section in this guide (or separate guide).

## Operational Warnings

Obey all posted signs when using mobile devices in public areas.

## Potentially Explosive Atmospheres

Areas with potentially explosive atmospheres are often, but not always, posted and can include fueling areas, such as below decks on boats, fuel or chemical transfer or storage facilities, or areas where the air contains chemicals or particles, such as grain dust, or metal powders.

When you are in such an area, turn off your mobile device, and do not remove, install, or charge batteries. In such areas, sparks can occur and cause an explosion or fire.

## Symbol Key

Your battery, charger, or mobile device may contain symbols, defined as follows:

Symbol	Definition
	Important safety information follows.
	Do not dispose of your battery or mobile device in a fire.

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Symbol	Definition
	Your battery or mobile device may require recycling in accordance with local laws. Contact your local regulatory authorities for more information.
	Do not throw your battery or mobile device in the trash.
	Do not let your battery, charger, or mobile device get wet.
	Listening at full volume to music or voice through a headset may damage your hearing.

## Batteries & Chargers

**Caution: Improper treatment or use of batteries may present a danger of fire, explosion, leakage, or other hazard. For more information, see the "battery use & safety" section.**

- Improperly handled batteries could overheat and cause a burn.

## Glass Parts

Some parts of your mobile device may be made of glass. This glass could break if the product is dropped on a hard surface or receives a substantial impact. If glass breaks, do not touch or attempt to remove. Stop using your mobile device until the glass is replaced by a qualified service center.

## Seizures/Blackouts

Some people may be susceptible to epileptic seizures or blackouts when exposed to flashing lights, such as when playing video games. These may occur even if a person has never had a previous seizure or blackout.

If you have experienced seizures or blackouts, or if you have a family history of such occurrences, please consult with your physician before playing video games or enabling a flashing-lights feature (if available) on your mobile device.

Discontinue use and consult a physician if any of the following symptoms occur: convulsion, eye or muscle twitching, loss of awareness, involuntary movements, or disorientation. It is always a good idea to hold the screen away from your eyes, leave the lights on in the room, take a 15-minute break every hour, and stop use if you are tired.

## Caution About High Volume Usage

**Warning:** Exposure to loud noise from any source for extended periods of time may affect your hearing. The louder the volume

## Keep Your Mobile Device and Its Accessories Away From Small Children

These products are not toys and may be hazardous to children. For example:

- A choking hazard may exist for small, detachable parts.
- Improper use could result in loud sounds, possibly causing hearing injury.

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sound level, the less time is required before your hearing could be affected. To protect your hearing:

- Limit the amount of time you use headsets or headphones at high volume.
- Avoid turning up the volume to block out noisy surroundings.
- Turn the volume down if you can't hear people speaking near you.

If you experience hearing discomfort, including the sensation of pressure or fullness in your ears, ringing in your ears, or muffled speech, you should stop listening to

the device through your headset or headphones and have your hearing checked.

For more information about hearing, see our Web site at [www.motorola.com/hearingsafety](http://www.motorola.com/hearingsafety) (in English only).

## Repetitive Motion

When you repetitively perform actions such as pressing keys or entering finger-written characters, you may experience occasional discomfort in your hands, arms, shoulders, neck, or other parts of your body. If you continue to have discomfort during or after such use, stop use and see a physician.

[Mar0108]

## Use and Care

To care for your Motorola phone, please keep it away from:



### liquids of any kind

Don't expose your phone to water, rain, extreme humidity, sweat, or other moisture. If it does get wet, don't try to accelerate drying with the use of an oven or dryer, as this may damage the phone.



### extreme heat or cold

Avoid temperatures below 0°C/32°F or above 45°C/113°F.



### microwaves

Don't try to dry your phone in a microwave oven.



### dust and dirt

Don't expose your phone to dust, dirt, sand, food, or other inappropriate materials.



### cleaning solutions

To clean your phone, use only a dry soft cloth. Don't use alcohol or other cleaning solutions.



### the ground

Don't drop your phone.

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## Industry Canada Notice to Users

Operation is subject to the following two conditions: (1) This device may not cause interference and (2) This device must accept any interference, including interference that

may cause undesired operation of the device. See RSS-GEN 7.1.5.

## FCC Notice to Users

**The following statement applies to all products that have received FCC approval. Applicable products bear the FCC logo, and/or an FCC ID in the format FCC-ID:xxxxxx on the product label.**

Motorola has not approved any changes or modifications to this device by the user. Any changes or modifications could void the user's authority to operate the equipment. See 47 CFR Sec. 15.21.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. See 47 CFR Sec. 15.19(3).

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a

particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and the receiver.
- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

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# Motorola Limited Warranty for the United States and Canada

## What Does this Warranty Cover?

Subject to the exclusions contained below, Motorola, Inc. warrants its telephones, pagers, messaging devices, and consumer and professional two-way radios (excluding commercial, government or industrial radios) that operate via Family Radio Service or General Mobile Radio Service, Motorola-branded or certified accessories sold for use with these Products ("Accessories") and Motorola software contained on CD-ROMs or other tangible media and sold for use with these Products ("Software") to be free from defects in materials and workmanship under normal consumer usage for the period(s) outlined below. This limited warranty is a consumer's exclusive remedy, and applies as follows to new Motorola Products, Accessories and Software purchased by consumers in the United States or Canada, which are accompanied by this written warranty:

### Products and Accessories

Products Covered	Length of Coverage
<b>Products and Accessories</b> as defined above, unless otherwise provided for below.	<b>One (1) year</b> from the date of purchase by the first consumer purchaser of the product unless otherwise provided for below.

Products Covered	Length of Coverage
<b>Decorative Accessories and Cases.</b> Decorative covers, bezels, PhoneWrap™ covers and cases.	<b>Limited lifetime warranty</b> for the lifetime of ownership by the first consumer purchaser of the product.
<b>Monaural Headsets.</b> Ear buds and boom headsets that transmit mono sound through a wired connection.	<b>Limited lifetime warranty</b> for the lifetime of ownership by the first consumer purchaser of the product.
<b>Consumer and Professional Two-Way Radio Accessories.</b>	<b>Ninety (90) days</b> from the date of purchase by the first consumer purchaser of the product.
<b>Products and Accessories that are Repaired or Replaced.</b>	<b>The balance of the original warranty or for ninety (90) days</b> from the date returned to the consumer, whichever is longer.

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### Exclusions

**Normal Wear and Tear.** Periodic maintenance, repair and replacement of parts due to normal wear and tear are excluded from coverage.

**Batteries.** Only batteries whose fully charged capacity falls below 80% of their rated capacity and batteries that leak are covered by this limited warranty.

**Abuse & Misuse.** Defects or damage that result from: (a) improper operation, storage, misuse or abuse, accident or neglect, such as physical damage (cracks, scratches, etc.) to the surface of the product resulting from misuse; (b) contact with liquid, water, rain, extreme humidity or heavy perspiration, sand, dirt or the like, extreme heat, or food; (c) use of the Products or Accessories for commercial purposes or subjecting the Product or Accessory to abnormal usage or conditions; or (d) other acts which are not the fault of Motorola, are excluded from coverage.

### Use of Non-Motorola Products and Accessories.

Defects or damage that result from the use of non-Motorola branded or certified Products, Accessories, Software or other peripheral equipment are excluded from coverage.

**Unauthorized Service or Modification.** Defects or damages resulting from service, testing, adjustment, installation, maintenance, alteration, or modification in any way by someone other than Motorola, or its authorized service centers, are excluded from coverage.

**Altered Products.** Products or Accessories with (a) serial numbers or date tags that have been removed, altered or obliterated; (b) broken seals or that show evidence of tampering; (c) mismatched board serial numbers; or

(d) nonconforming or non-Motorola housings, or parts, are excluded from coverage.

**Communication Services.** Defects, damages, or the failure of Products, Accessories or Software due to any communication service or signal you may subscribe to or use with the Products Accessories or Software is excluded from coverage.

### Software

Products Covered	Length of Coverage
<b>Software.</b> Applies only to physical defects in the media that embodies the copy of the software (e.g. CD-ROM, or floppy disk).	<b>Ninety (90) days</b> from the date of purchase.

### Exclusions

**Software Embodied in Physical Media.** No warranty is made that the software will meet your requirements or will work in combination with any hardware or software applications provided by third parties, that the operation of the software products will be uninterrupted or error free, or that all defects in the software products will be corrected.

**Software NOT Embodied in Physical Media.** Software that is not embodied in physical media (e.g. software that is downloaded from the internet), is provided "as is" and without warranty.

### Who Is Covered?

This warranty extends only to the first consumer purchaser, and is not transferable.

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## What Will Motorola Do?

Motorola, at its option, will at no charge repair, replace or refund the purchase price of any Products, Accessories or Software that does not conform to this warranty. We may use functionally equivalent reconditioned/refurbished/pre-owned or new Products, Accessories or parts. No data, software or applications added to your Product, Accessory or Software, including but not limited to personal contacts, games and ringer tones, will be reinstalled. To avoid losing such data, software and applications please create a back up prior to requesting service.

## How to Obtain Warranty Service or Other Information

<b>USA</b>	<b>Phones:</b> 1-800-331-6456 <b>Pagers:</b> 1-800-548-9954 <b>Two-Way Radios and Messaging Devices:</b> 1-800-353-2729
<b>Canada</b>	<b>All Products:</b> 1-800-461-4575
<b>TTY</b>	1-888-390-6456

For **Accessories** and **Software**, please call the telephone number designated above for the product with which they are used.

You will receive instructions on how to ship the Products, Accessories or Software, at your expense, to a Motorola Authorized Repair Center. To obtain service, you must include: (a) a copy of your receipt, bill of sale or other comparable proof of purchase; (b) a written description of the problem; (c) the name of your service provider, if

applicable; (d) the name and location of the installation facility (if applicable) and, most importantly; (e) your address and telephone number.

## What Other Limitations Are There?

ANY IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, SHALL BE LIMITED TO THE DURATION OF THIS LIMITED WARRANTY. OTHERWISE THE REPAIR, REPLACEMENT, OR REFUND AS PROVIDED UNDER THIS EXPRESS LIMITED WARRANTY IS THE EXCLUSIVE REMEDY OF THE CONSUMER, AND IS PROVIDED IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED. IN NO EVENT SHALL MOTOROLA BE LIABLE, WHETHER IN CONTRACT OR TORT (INCLUDING NEGLIGENCE) FOR DAMAGES IN EXCESS OF THE PURCHASE PRICE OF THE PRODUCT, ACCESSORY OR SOFTWARE, OR FOR ANY INDIRECT, INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES OF ANY KIND, OR LOSS OF REVENUE OR PROFITS, LOSS OF BUSINESS, LOSS OF INFORMATION OR DATA, SOFTWARE OR APPLICATIONS OR OTHER FINANCIAL LOSS ARISING OUT OF OR IN CONNECTION WITH THE ABILITY OR INABILITY TO USE THE PRODUCTS, ACCESSORIES OR SOFTWARE TO THE FULL EXTENT THESE DAMAGES MAY BE DISCLAIMED BY LAW.

**Some states and jurisdictions do not allow the limitation or exclusion of incidental or consequential damages, or limitation on the length of an implied warranty, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also**

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### have other rights that vary from state to state or from one jurisdiction to another.

Laws in the United States and other countries preserve for Motorola certain exclusive rights for copyrighted Motorola software such as the exclusive rights to reproduce and distribute copies of the Motorola software. Motorola

software may only be copied into, used in, and redistributed with, the Products associated with such Motorola software. No other use, including without limitation disassembly of such Motorola software or exercise of the exclusive rights reserved for Motorola, is permitted.

## Hearing Aid Compatibility with Mobile Phones

Some Motorola phones are measured for compatibility with hearing aids. If the box for your particular model has "Rated for Hearing Aids" printed on it, the following explanation applies.

When some mobile phones are used near some hearing devices (hearing aids and cochlear implants), users may detect a buzzing, humming, or whining noise. Some hearing devices are more immune than others to this interference noise, and phones also vary in the amount of interference they generate.

The wireless telephone industry has developed ratings for some of their mobile phones, to assist hearing device users in finding phones that may be compatible with their hearing devices. Not all phones have been rated. Phones that are rated have the rating on their box or a label on the box.

The ratings are not guarantees. Results will vary depending on the user's hearing device and hearing loss. If your hearing device happens to be vulnerable to interference, you may not be able to use a rated phone successfully. Trying out the phone with your hearing device is the best way to evaluate it for your personal needs.

**M-Ratings:** Phones rated M3 or M4 meet FCC requirements and are likely to generate less interference to hearing devices than phones that are not labeled. M4 is the better/higher of the two ratings.

**T-Ratings:** Phones rated T3 or T4 meet FCC requirements and are likely to be more usable with a hearing device's telecoil ("T Switch" or "Telephone Switch") than unrated phones. T4 is the better/higher of the two ratings. (Note that not all hearing devices have telecoils in them.)

Hearing devices may also be measured for immunity to this type of interference. Your hearing device manufacturer or hearing health professional may help you find results for your hearing device. The more immune your hearing aid is, the less likely you are to experience interference noise from mobile phones.

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## Information from the World Health Organization

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Present scientific information does not indicate the need for any special precautions for the use of mobile phones. If you are concerned, you may want to limit your own or your children's RF exposure by limiting the length of calls or by

using handsfree devices to keep mobile phones away from your head and body.

Source: WHO Fact Sheet 193

Further information: <http://www.who.int/peh-emf>

## Product Registration

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Online Product Registration:

[www.motorola.com/us/productregistration](http://www.motorola.com/us/productregistration)

Product registration is an important step toward enjoying your new Motorola product. Registering permits us to contact you for product or software updates and allows you to subscribe to updates on new products or special

promotions. Registration is not required for warranty coverage.

Please retain your original dated sales receipt for your records. For warranty service of your Motorola Personal Communications Product you will need to provide a copy of your dated sales receipt to confirm warranty status.

Thank you for choosing a Motorola product.

## Export Law Assurances

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This product is controlled under the export regulations of the United States of America and Canada. The Governments of the United States of America and Canada may restrict the exportation or re-exportation of this product to certain destinations. For further information contact the U.S. Department of Commerce or the Canadian Department of Foreign Affairs and International Trade.

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## Caring for the Environment by Recycling

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This symbol on a Motorola product means the product should not be disposed of with household waste.

### Disposal of your Mobile Device and Accessories

Please do not dispose of mobile devices or electrical accessories (such as chargers, headsets, or batteries) with your household waste. These items should be disposed of in accordance with the national collection and recycling schemes operated by your local or regional authority. Alternatively, you may return unwanted mobile devices

and electrical accessories to any Motorola Approved Service Center in your region. Details of Motorola approved national recycling schemes, and further information on Motorola recycling activities can be found at: [www.motorola.com/recycling](http://www.motorola.com/recycling)

### Disposal of your Mobile Device Packaging and User's Guide

Product packaging and user's guides should only be disposed of in accordance with national collection and recycling requirements. Please contact your regional authorities for more details.

## California Perchlorate Label

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Some mobile phones use an internal, permanent backup battery on the printed circuit board that may contain very small amounts of perchlorate. In such cases, California law requires the following label:

"Perchlorate Material – special handling may apply. See [www.dtsc.ca.gov/hazardouswaste/perchlorate](http://www.dtsc.ca.gov/hazardouswaste/perchlorate)."

There is no special handling required by consumers.

## Privacy and Data Security

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Motorola understands that privacy and data security are important to everyone. Because some features of your mobile device may affect your privacy or data security, please follow these recommendations to enhance protection of your information:

- **Monitor access**—Keep your mobile device with you and do not leave it where others may have unmonitored access. Lock your device's keypad where this feature is available.

- **Keep software up to date**—If Motorola or a software/application vendor releases a patch or software fix for your mobile device that updates the device's security, install it as soon as possible.
- **Erase before recycling**—Delete personal information or data from your mobile device prior to disposing of it or turning it in for recycling. For step-by-step instructions on how to delete all personal information from your device, see the section entitled "master clear" or "delete data" in the user's guide.

**Note:** For information on backing up your mobile device data before erasing it, go to [www.motorola.com](http://www.motorola.com) and navigate to the "downloads" section of the consumer Web page

for "Motorola Backup" or "Motorola Phone Tools."

- **Understanding AGPS**—To provide location information for emergency calls, certain Motorola mobile devices incorporate *Assisted Global Positioning System* (AGPS) technology. AGPS technology also can be used in non-emergency applications to track and monitor a user's location—for example, to provide driving directions. Users who prefer not to permit such tracking and monitoring should avoid using such applications.

If you have further questions regarding how the use of your mobile device may impact your privacy or data security, please contact Motorola at [privacy@motorola.com](mailto:privacy@motorola.com), or contact your service provider.

## Smart Practices While Driving

### Drive Safe, Call Smart

**Check the laws and regulations on the use of mobile devices and their accessories in the areas where you drive. Always obey them. The use of these devices may be prohibited or restricted in certain areas—for example, handsfree use only. Go to [www.motorola.com/callsmart](http://www.motorola.com/callsmart) (in English only) for more information.**

Your mobile device lets you communicate by voice and data—almost anywhere, anytime, wherever wireless service is available and safe conditions allow. When driving a car, driving is your first responsibility. If you

choose to use your mobile device while driving, remember the following tips:

- **Get to know your Motorola mobile device and its features such as speed dial and redial.** If available, these features help you to place your call without taking your attention off the road.

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- **When available, use a handsfree device.** If possible, add an additional layer of convenience to your mobile device with one of the many Motorola Original handsfree accessories available today.
- **Position your mobile device within easy reach.** Be able to access your mobile device without removing your eyes from the road. If you receive an incoming call at an inconvenient time, if possible, let your voicemail answer it for you.
- **Let the person you are speaking with know you are driving; if necessary, suspend the call in heavy traffic or hazardous weather conditions.** Rain, sleet, snow, ice, and even heavy traffic can be hazardous.
- **Do not take notes or look up phone numbers while driving.** Jotting down a "to do" list or going through your address book takes attention away from your primary responsibility—driving safely.
- **Dial sensibly and assess the traffic; if possible, place calls when your car is not moving or before pulling into traffic.** If you must make a call while moving, dial only a few numbers, check the road and your mirrors, then continue.



- **Do not engage in stressful or emotional conversations that may be distracting.** Make people you are talking with aware you are driving and suspend conversations that can divert your attention away from the road.
- **Use your mobile device to call for help.** Dial 911 or other local emergency number in the case of fire, traffic accident, or medical emergencies.\*
- **Use your mobile device to help others in emergencies.** If you see an auto accident, crime in progress, or other serious emergency where lives are in danger, call 911 or other local emergency number, as you would want others to do for you.\*
- **Call roadside assistance or a special non-emergency wireless assistance number when necessary.** If you see a broken-down vehicle posing no serious hazard, a broken traffic signal, a minor traffic accident where no one appears injured, or a vehicle you know to be stolen, call roadside assistance or other special non-emergency wireless number.\*

\* Wherever wireless phone service is available.

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Motorola, Inc.  
Consumer Advocacy Office  
1307 East Algonquin Road  
Schaumburg, IL 60196  
[www.hellomoto.com](http://www.hellomoto.com)

1-800-331-6456 (United States)  
1-888-390-6456 (TTY/TDD United States for hearing impaired)  
1-800-461-4575 (Canada)

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